

# Contents

1	Topics for Comparative Research on Operating Hours in the EU <i>Lei Delsen, Frank Bauer, Gilbert Cette and Mark Smith</i> .....	1
2	Flexible Working Patterns and Factor Utilisation: A Cross-country Comparison <i>Gilbert Cette, Yusuf Kocoglu and Arnaud Sylvain</i> .....	15
3	Operating Hours in the EU: the Role of Strategy, Structure and Context <i>Lei Delsen and Jeroen Smits</i> .....	55
4	Exploring Terra Incognita – Operating Hours in the Service Sector <i>Frank Bauer and Hermann Groß</i> .....	83
5	Small and Medium-sized Establishments in Europe: Operating Hours and Working Time Patterns <i>Mark Smith and Stefan Zagelmeyer and Georg Sieglen</i> .....	117
6	Patterns of Flexibility in Domestic and Foreign Enterprises <i>Sebastian Schief</i> .....	143
7	Capacity Utilisation, Working Time and the Quality of Work <i>Enrique Fernández Macías and Rafael Muñoz de Bustillo Llorente</i> .....	165
	List of Tables .....	191
	List of Figures.....	193
	Author Index.....	195

Subject Index ..... 199

Appendix: EUCOWE Questionnaire ..... 203

About the Contributors ..... 213